A logo with a butterfly

Description automatically generated

Please read our Privacy Policy outlined below ☟☟☟

**Privacy Policy**

**1. Introduction**

InsightEmpower is committed to protecting your privacy and ensuring the confidentiality of your personal and health information. This policy explains how we collect, use, and protect your information in compliance with Australian privacy laws.

**2. Information We Collect**

We collect personal details necessary for providing Telehealth services, including:

• Name, date of birth, and contact details

• Medical history and health information

• Payment details (when applicable)

This information is collected through secure channels such as encrypted video consultations, online forms, and communications.

**3. How We Use Your Information**

Your information is used to:

• Provide Telehealth therapy services

• Communicate with you about appointments and care

• Share relevant details with other healthcare providers (with your consent)

• Process payments

We do not share your information with third parties unless required by law.

**4. Data Security**

We take strong measures to protect your personal information from unauthorized access or disclosure. Your data is stored securely following Australian privacy standards.

**5. Access and Updates**

You can request access to your information or update your details by contacting us directly.

**6. Telehealth Security**

Our Telehealth services use secure, encrypted platforms to protect your privacy.

For any questions about this policy, please contact InsightEmpower +61426983405